

# **ROBOTIC VACUUM CLEANER**

USER MANUAL

(Before using this product, please read the safety instructions below and follow all the routine safety precautions)

### Content



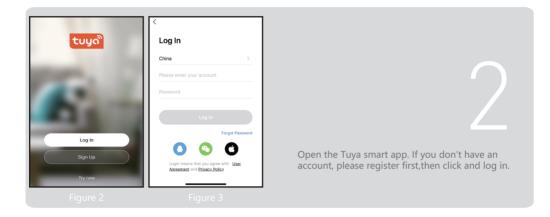
6.2 Replaceable Modules

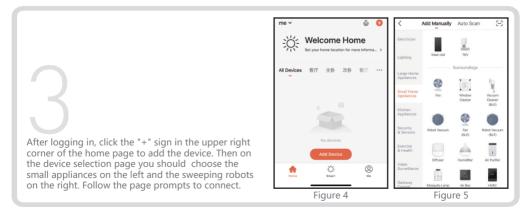
Scan the QR

Figure 1

wnload

Scan QR code of Figure 1 , then download and install "Tuya smart" app or Search for TuyaSmart on the App Store or Android App platforms. Then, download and install it

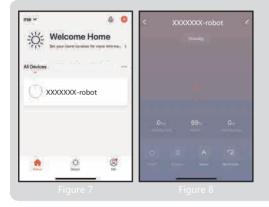




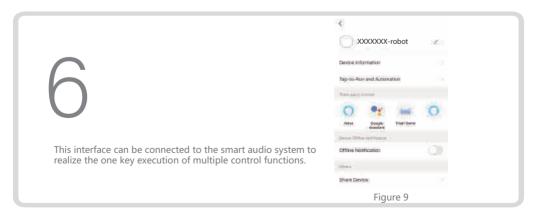
In order to improve the product, we reserve the right to update the app and software. The final interface is subject to the actual product, thank you.

## **Wi-Fi Setup Instructions**









In order to improve the product, we reserve the right to update the app and software. The final interface is subject to the actual product, thank you.



Before using this product, please read the safety instructions below and follow all the routine safety precautions.

Please read the instructions carefully and keep them for future reference. Any operation that does not conform to the instructions may cause damage to the product.

#### Safety considerations of Main Body and Accessories

#### ⚠ Warning

- 01. Do not disassemble, repair or refit the product without authorization; otherwise it may damage the product or pose a hazard.
- 02. Do not use the product in an environment with risk of fire or explosion.
- 03. This product can only use the original power adapter; otherwise the product may be damaged or catch on fire.
- 04. Do not stand or sit on this product; doing so could damage the product or cause it to fall over.
- 05. When the metal part of the power plug is dusty, please wipe it with a dry cloth.
- 06. The power adapter is applied to a 100-240V AC voltage.Please plug into the socket properly and keep away from children.
- 07. Do not wash or soak the main body and electronic accessories in the water; otherwise the product may be damaged by a short circuit.
- 08. Do not damage,load weight on,heat,pull,or bend it.
- 09. During cleaning, please pay attention to the safety of toddlers and elders at home to avoid injury. (Please pay special attention totoddlers).
- 10. This product is for home use.Please do not use it outdoors.

11. Do not allow metal and conductive materials to come in contact with the battery; doing so may cause a short circuit.

### () Attentions

- 01. Do not touch the product with wet hands; doing so may cause an electric shock.
- 02. Please do not place the product in places where it could easily fall, such as tables, chairs, high platforms in room, etc.
- 03. The product has a sophisticated design and should be protected from long-term exposure to sunlight.
- 04. Please do not use the product in humid environments, such as bath-rooms.
- 05. Please do not place the product near cigarette butts, lighters or other open fires.
- 06.Please clean the product after finishing charging.
- 07. Please turn ou the power switch on the side of the robot when the product is out of service for a long time.

- 08. Please check carefully to see if the power adapter is connected to the socket prior to use, to avoid damage to the robot.
- 09. Before using the product, please remove all vulerable items on the floor, such as glass, lamps, and items such as wires and curtains that may entangle with the side brush and suction passages.
- 10. When the dust box is full, please empty it before using again.
- 11.Please do not use the robot to clean the construction waste.
- 12.Before the product is scrapped, please remove the battery from the robot. When you remove the battery, please ensure that the product is not connected to a power supply. Please recycle the battery safety or environmental protection.

#### Safety Considerationsfr Rechargeable Battery

#### () Danger

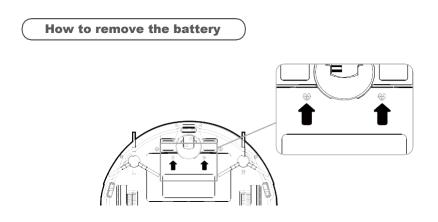
- 01. Always use a dedicated battery adapter to avoid leakage, heating or rupture.
- 02. Do not short-circuit the battery or remove the battery; doing so may cause leakage, heating or rupture.
- 03. Do not transport or preserve with necklaces, hairpins, and other metal objects; doing so may lead to short circuit, resulting in leakage, heating or rupture.
- 04. Do not burn or heat the battery; doing so may cause leakage, heating or rupture.

### () Attention

- 01. If abnormal overheating is discovered during charging, stop using it immediately to avoid leakage, heating or rupture.
- 02. To prolong the service life of the battery, please remove the battery and place it in a cool, dry environment if it is out of service for a long time; this will avoid leakage, heating or rupture.
- 03.Do not soak in water or let it come into contact with any liquid; otherwise it may cause leakage, heating and rupture.
- 04.Be sure to stop using it immediately in case of any exception(e.g.discoloration or deformation), to avoid leakage, heating and rupture.
- 05. Always use tape to insulate the battery's electrode when recycling or disposing of it.
- 06. If the battery leaks, wipe it clean with a dry cloth, recycle it in time, or discard it.
- 07. Put the recycled batteries in the recycling bins set up by the community, hotels, schools, large shopping malls, supermarkets, etc or the hazardous trash can collected by professional recycling agencies. Discarded product batteries must be removed and discarded in accordance with local laws and regulations.

### \land Warning

- 01. When skin or clothing is exposed to the battery electrolyte, immediately wash with clean water to avoid inflammation of skin, etc.
- 02. Do not use the rechargeable battery on other devices. This battery is only suitable for this robot.
- 03. If the battery's outer box is found to be deformed and expanded,or leakage of electrolytes is found, do not charge or continue to use to avoid danger.
- 04. Do not throw or inflict a strong impact on the battery; doing so may cause leakage, heating and rupture.
- 05. Do not disassemble the battery pack; doing so may cause battery rupture and electrolyte outflow, leading to fire, explosion and other dangers.



01. Take out two screws on the battery cover with a screw driver.

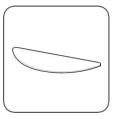
02. Take out the battery cover.

03.Take out the battery and unplug the electric wires to remove the battery.

### 3.1Name of Parts



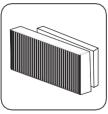
Main Body



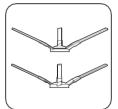
Мор



Water Tank Component

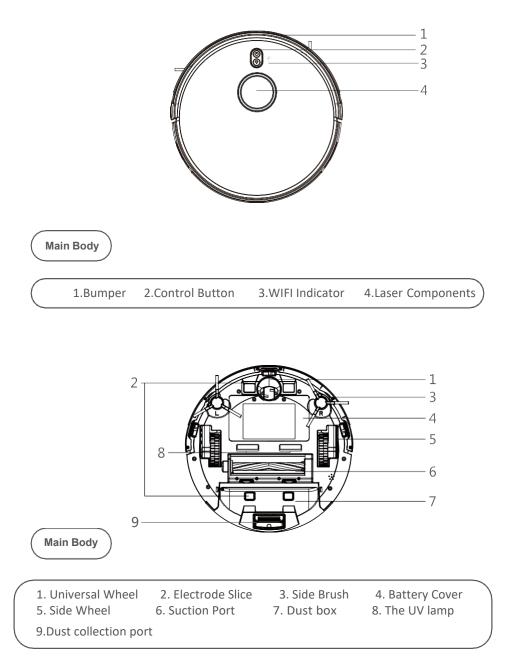


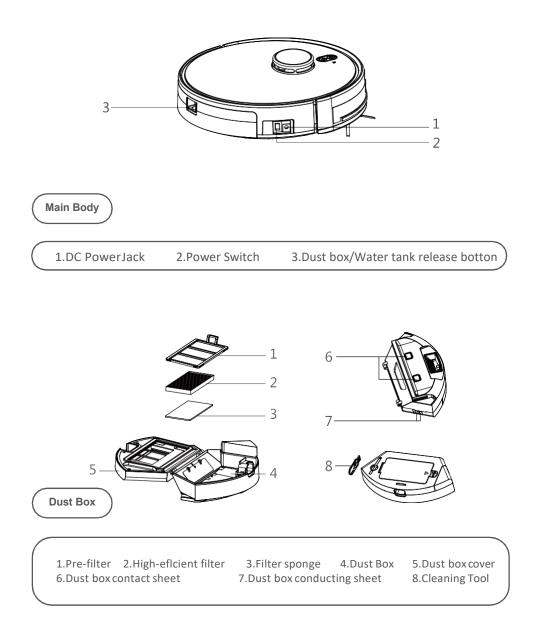
High-eflcient Filter

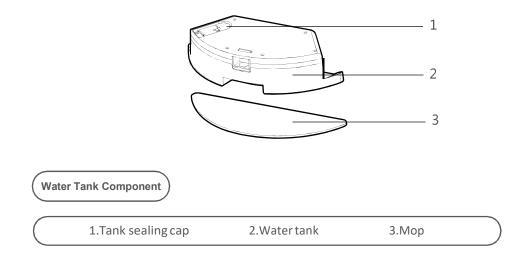


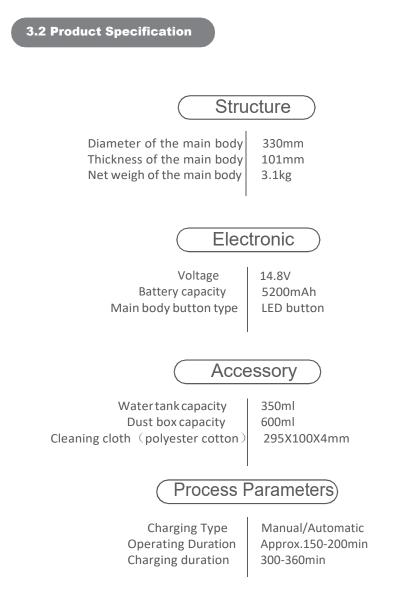
Side Brushes

Accessories of some models may be slightly diuerent and they are subject to the actual received products.









#### **3.3 Product Characteristics**

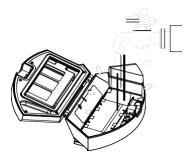
#### Multiple smart cleaning modes

4 cleaning modes are designed to suit diuerent needs, which can be switched by the remote controller and App, greatly improves the cleaning effciency and saves 30% of the power.



#### Humanized design

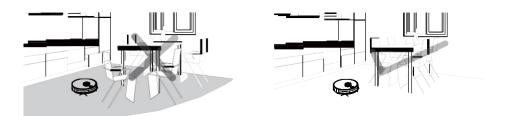
It is simple to operate, pressing the Control Button to start cleaning. Follow the Voice Prompt and let the robot start working for you.



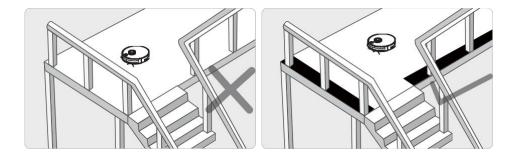
#### Dust box can be washed with water

The dust box and the pre-filter can be directly flushed with water without too much labor, which can avoid secondary pollution caused by dust flying!

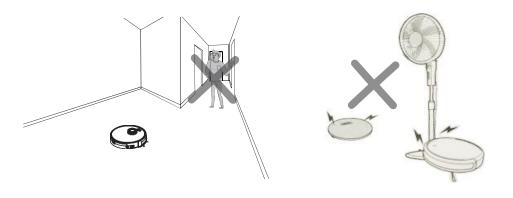
4.1 Attention



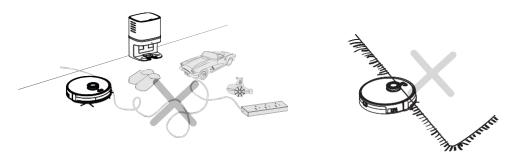
When it is working, please help to remove the unfriendly obstacles. Put the furniture and home appliances such as tables and chairs in the house neatly, the robot will clean up smoothly to give you a clean new home.



If the robot works at the stairway, the edge of the step, or the entrance to the narrow area among the furniture, etc, please place a fence to ensure it is safe and running smoothly.

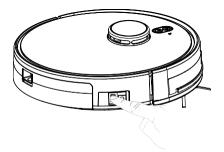


Please do not stand in narrow places such as thresholds and aisles to avoid missing sweeping. When the robot is working, please ensure that the object with the thickness less than 1.8 cm is not placed in the cleaning area to prevent the machine from climbing and jamming.



Please pay attention to remove sundries , such as the power cords, toys, etc, which are scattered on the ground may catch or entangle the Robot. Do not use the mopping function on the carpet! If there is a carpet in the house, please roll up the edge of the carpet in advance.

### **4.2 Operating Instructions**



Switch on the robot, then the Control button will turn on the white light, and enter the Selected mode. if the Robot is not activated within 10 minutes, the robot will enter Sleep mode.

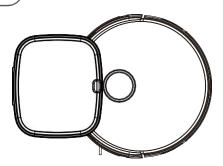
Charging modes



Please keep the power switch turned on before charging the machine.

Press Recharge icon on App to auto dock the Robot with the charging base.

Automatic Recharge



This product conforms to European ERP energy consumption standard

When Cleaning is completed or the battery is too low, the robot will automatically start finding the charging base to charge itself.

Pls keep the charging base in power, otherwise the machine will not be able to find the charging base.

#### **Charging instruction**

01. For the very first operation, please let the robot run out of power.

02. Please charge the robot for 12 hours for the first time of operation. When the charge is done, the Control button light turns ou.

03. If the robot is out of service for a long time, please turn ou the power switch.

04. Please charge the robot as soon as possible after the battery is used up.

05. The product can only use the power adapter and charger provided by the factory.

06. The battery should be repaired and replaced by the after-sales service center.

Switching Modes



#### Power on

- 01. Make sure the power switch on the side of the robot is turned on.
- 02.Press the Control button" "O" or the Cleaning mode on the remote controller to run the robot.

#### Pause

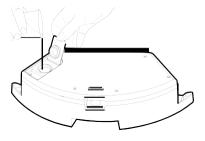
The pause function is to switch the robot from the operating mode to the selected mode, and the robot can be paused by the following operations: 01. Press the " ()" button on the robot to pause the robot. 02. Press the power on/ou button on the remote controller to pause the robot.

Notice: After the machine is paused, the machine can be re-operated.

#### Sleep

Sleep mode means that the robot is stopped and the indicator light is ou. If the Robot is not active within 10 minutes, the robot will enter Sleep mode automatically. Note: If the robot is out of service for a long time, please turn ou the power switch.





When charging, please remove the water tank to avoid danger

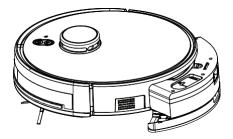
How to add water Open the tank sealing cap, fill it with enough water and slowly inject water



When charging, please remove the water tank to avoid danger

#### How to fix the microfiber mop?

Seal the tank sealing cap, then fix the microfiber mop to the velcro on the bottom of the water tank

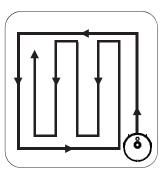


When charging, please remove the water tank to avoid danger

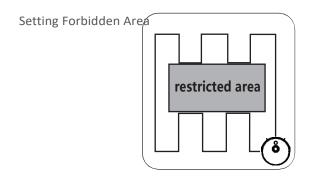
How to install the water tank? Press the release button on the dust box to remove it then install the water tank

Cleaning Modes

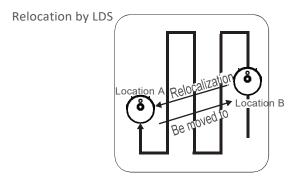
Plan Cleaning (Sshape Cleaning)



The robot will perform the plan will clean along the cleaning in S shape according to the room environment.

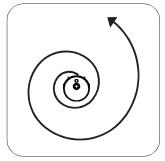


Only available by App control, After setting the forbidden area, the robot will not enter the forbidden area of the room.



In the process of cleaning, if you move the sweeper to a new place after suspension, and restart it, it seeks to relocate. If the relocation is successful, the sweeper continues to clean. If it fails, the previous cleaning map will be lost, it will restart a new cleaning.

Spot cleaning



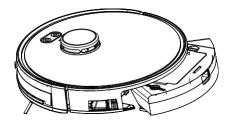
The robot will take its current position as the center and clean a specific spot of your home according to a spiral route.

5.1 Side brush cleaning and replacement

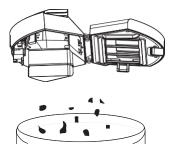


Check the side brush condition from time to time to see if it has been damaged or wrapped with foreign objects. Clean the side brush with a cleaning tool or a rag. When the side brush is damaged and cannot be used, please replace it in time, L and R side brush should be corresponding.

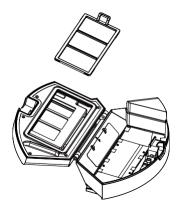
### 5.2 Dust box and filter cleaning



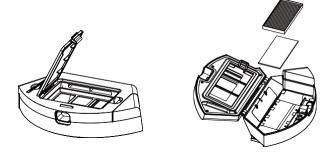
Press the dust box release button to remove the dust box



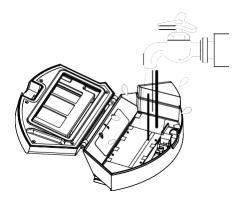
Open dust bin cover, and dump garbage



### Remove the primary filter



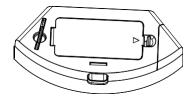
Open the high-eflcient filter cover, and remove the high-eflcient filter and filter sponge. It is not recommended to wash the high-eflcient filter with water. Please put ou the debris carefully.



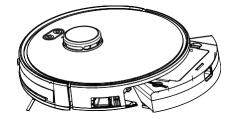
Wash the dust box and pre-filter.



- 1. Dry the dust bxo and filter components. Keep them dry to ensure a longer service.
- 2. After the pre-filter is used for 15-30 days, it should be washed once.
- 3. The maximum service life of the high-eflcient filter is 3 months.

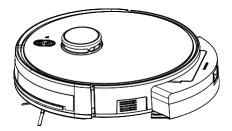


- 1. Reinstall the pre-filter and high-eficient filter in the dust box.
- 2. Before installing the filter, make sure that the high-eflcient filter and the pre-filter are dry.
- 3. Do not expose the high-eficient filter and the pre-filter to sunlight.



Cover the dust box and fix it into the main body.

5.3 Maintenance of Water Tank



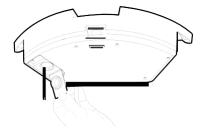
Press the release button to take out the water tank.



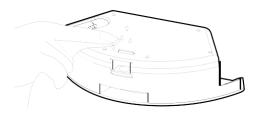
Reomve the mop



Wash and dry th

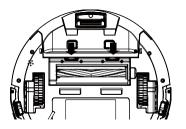


Pour out the rest of water from the water tank



Clean the water tank and dry

5.4 Maintenance of Rolling Brush Components

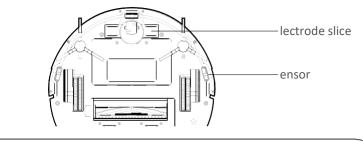


Open the rolling brush components



Remove the rolling brush and clean ou all debris and hair.

### 5.5 Maintenance of Other Components



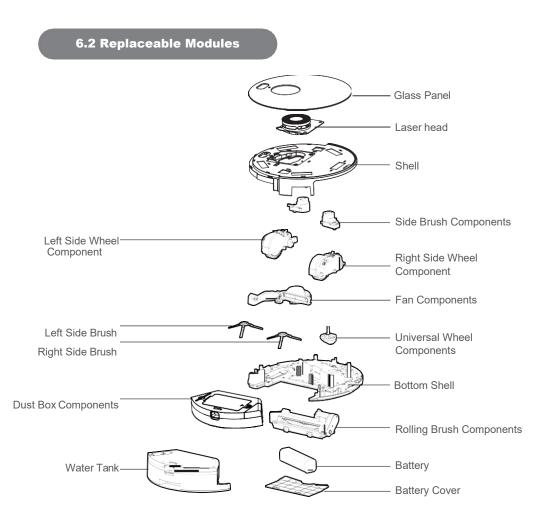
Use the cleaning tools or a dry soft cloth to periodically clean the electrode slice of robot chassis and the sensor window.

# **Common Faults**

### 6.1 Faults Description

Faults	Possible Reasons	Solutions
The robot can not be charged.	The electrodes between the main body and the charging base are not contacted properly.	Make sure that the electrodes between the main body and the charging base are properly contacted.
	The charging base is switched off while the robot is switched on,which leads to the loss of power.	Keep charging the robot when it is not working to better prepare for next cleaning assignment.
The robot is stuck during work.	The robot may be stuck by wires/cables on the ground,hanging curtains or obstacles around the carpets.	The robot will try to get itself out automatically.However,please help it manually if it failed.
The robot goes back to recharge without finishing the cleaning work.	The robot detects that the power may be not enough and automatically goes back to recharge.	Charge the robot.
	The robot works at different speeds on different floor types.For example,it works longer on the wood floors than on carpets.	The length of working time varies because of the complexities of room environments,the amount of garbage and different cleaning modes.
The robot does not perform cleaning work automatically as scheduled	The robot is not switched on and the robot can not perform cleaning work as scheduled when it is powered off.	Turn on the robot.
	The power level of the robot is too low to work.	Keep charging the robot when it is not working to better prepare for next cleaning assignment.
	The robot is stuck or twined by obstacles.	Turn off the robot and clean the dust box.Then turn over the robot to clean its components,such as wheels and side brushes.
Remote control malfunctions (effective range is 5 m)	The remote controller is short of or out of power.	Change the batteries and install the batteries correctly.
	The robot is short of or out of power.	Make sure that the robot is switched on with enough power for operation
	The infrared ray is blocked because the infrared emitter on the remotecontroller or the infrared receiver in the robot is contaminated.	Wipe the infrared emitter on the remote controller or the infrared receiver on the robot with a clean cotton cloth.
	Interference emitted by other devices that exist nearby.	Avoid using the remote controller near other infrared devices.
When the robot is working, there is a missed sweep, the route is chaotic, the deviation is reversed, and the APP side cleaning map shows irregularities and is not neat.	The drive wheel and the ground may slip due to the robot climbing small steps, thresholds and door bars, thus affecting the its judgment on the working environment of the whole house.	It is recommended to close the door in the area and clean the area separately. The robot has the function of self-identification single room. It will return to the starting.
	Work on a waxed, polished floor or smooth floortile, resulting in reduced friction between the drive wheel and the ground.	It is recommended that you clean the floor after the wax is air-dried.
	The wires, slippers, etc. placed on the ground affect the normal operation of the robot.	Before the machine is working, please arrange the scattered wires, slippers and other objects on the ground to minimize the scattered objects on the ground.

# **Common Faults**



### Application:

The product is suitable for cleaning house, hotel rooms, and small offices and provides good cleaning for various floors, such as wooden floor, hard floor, tile floor, and short-pile carpets (short-pile should be shorten than 1.5cm), etc.

# **Your Partners For a Cleaner Home**

# (E RoHS

Importer: Bright star consulting e.K. Address: Humboldtstr.5, 31812 Bad Pyrmont Germany Manufacturer: Hangzhou Jumei E- commerce Co.,Ltd Address: Room 301, 3rd Floor, Building 6, No. 212, Zhenhua Road, Xihu District, Hangzhou City, Zhejiang Province www.neatsvor.com service@neatsvor.com